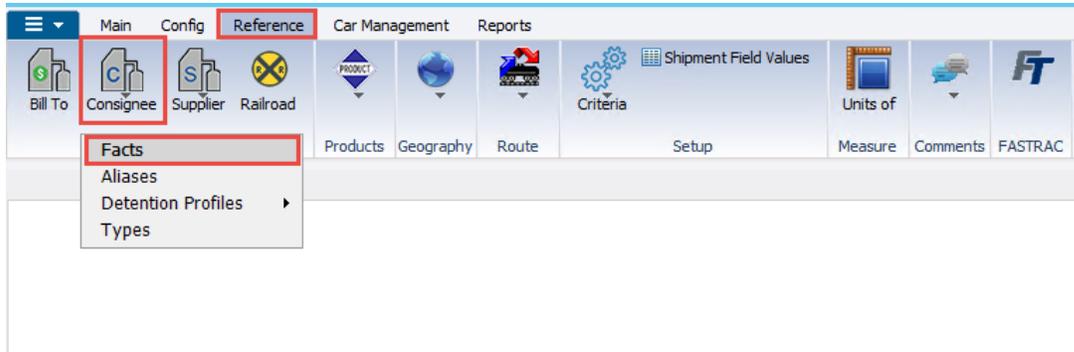


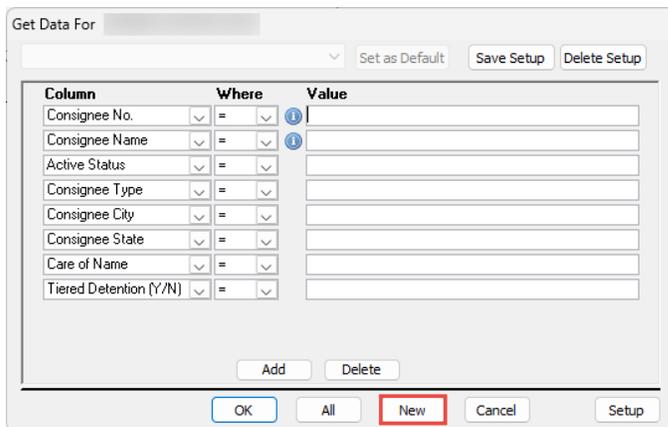


Setting Up Tiered Detention Profiles from New Customer RAILTRAC® Version 2.0 | March 2026

Once logged into RAILTRAC, click the Reference tab. Select Consignee, then choose Facts.



The Get Data dialog box appears. Click New.



Required fields are highlighted below. Additional details can be added as needed.

Add New Consignee

Consignee No.: Consignee Type:

Consignee Name:

Care Of Name:

Consignee Name2:

Address Line 1:

Address Line 2:

Address Line 3:

Consignee City: State: Zip:

Consignee Phone: Consignee Fax:

Cust First Name: Cust Last Name:

Cust Email: Shop Y/N: Active:

Expected Hold Time: 48 SPLC:

Delivery Road: Delivery Status:

Comments:

Can ER Plan /Phone: Rail Siding:

Rail Station: Rail Sub Station:

9 digit SPLC: Tiered Detention:

Switching Requirement

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

Sunday

OK Cancel

To search for a Consignee City, move the cursor to the Consignee City field and right-click.

Consignee Facts

Sort By Column: Consignee Name

Consignee No.:

Consignee Name:

Care Of Name:

Consignee Name2:

Address Line 1:

Address Line 2:

Address Line 3:

Consignee City:

Consignee Phone:

Cust First Name:

Cust Email:

Expected Hold Time:

Delivery Road:

Comments:

Can ER Plan /Phone:

Rail Station:

9 digit SPLC:

Rail Siding:

Rail Sub Station:

Tiered Detention:

Switching Requirement

Monday

Find SPLC

| SPLC Code | ERPC City | ERPC State | City | Rule State |
|-----------|-----------|------------|--------------------|------------|
| 257384 | | | LAUREL | VA |
| 381410 | | | BURNHAM | IL |
| 343122 | | | STANLEY | OH |
| 479915 | | | MT VERNON | AL |
| 999999 | | | INBOUND | TX |
| 881500 | | | BAKERSFIELD | CA |
| 344149 | | | WARREN | OH |
| 035821 | | | ST FELIX DE VALOIS | PQ |
| 687499 | | | SAN ANTONIO | TX |
| 382082 | | | EOLA | IL |

Set Filter

| SPLC Code | ERPC City | ERPC State | City | Rule State |
|-----------|-----------|------------|------|------------|
| | | | | 260 |

OK Cancel

A search dialog box appears, allowing you to find and assign the correct city/state combination. This search also auto-fills the SPLC field on the Add New Consignee screen. Select the desired SPLC, then click OK.

Find SPLC

| SPLC Code | ERPC City | ERPC State | ERPC City | Rule State | Rule 260 |
|-----------|-----------|------------|---------------------|------------|----------|
| 439914 | MEMCOTTON | TN | MEMPHIS COTTONWOOD | TN | |
| 439903 | MEMEYRD | TN | MEMPHIS E YRD | TN | |
| 439910 | MEMHARYA | TN | MEMPHIS HARRISON YA | TN | MEHYD |
| 439875 | MEMINTTER | TN | MEMPHIS INTER TERM | TN | MEINT |
| 295583 | MEMJUNCTI | KY | MEMPHIS JCT | KY | MEMJC |
| 439916 | MEMMARSER | TN | MEMPHIS MARINE SERV | TN | |
| 439906 | MEMNYRD | TN | MEMPHIS N YRD | TN | |
| 439900 | MEMPHIS | TN | MEMPHIS | TN | MEMPH |
| 182356 | MEMPHIS | NY | MEMPHIS | NY | |
| 673513 | MEMPHIS | TX | MEMPHIS | TX | |

Set Filter

| SPLC Code | ERPC City | ERPC State | ERPC City | Rule State | Rule 260 |
|-----------|-----------|------------|-----------|------------|----------|
| | | | MEMPHIS | | |

OK Cancel

Before saving the new Consignee, set the Tiered Detention drop-down to Yes. This enables tiered detention tracking for this Consignee.

Add New Consignee

Consignee No.: RIVMEM Consignee Type: CUSTOMER

Consignee Name: RIVERPOINT DISTRIBUTION CENTER

Care Of Name:

Consignee Name2:

Address Line 1:

Address Line 2:

Address Line 3:

Consignee City: MEMPHIS State: TN Zip:

Consignee Phone: Consignee Fax:

Cust First Name: Cust Last Name:

Cust Email: Shop Y/N: NO Active: Yes

Expected Hold Time: 48 SPLC: 439900

Delivery Road: Delivery Status: OPEN

Comments:

Can ER Plan /Phone: Rail Siding:

Rail Station: Rail Sub Station:

9 digit SPLC: 439900 Tiered Detention: Yes

Switching Requirement

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

OK Cancel

After entering the required information, click OK. RAILTRAC prompts you to enter the default DYZ Destination Criteria for the new Consignee Number. Click Yes.

Add New Consignee
 Consignee No.: RIVMEM Consignee Type: CUSTOMER
 Consignee Name: RIVERPOINT DISTRIBUTION CENTER
 Care Of Name:
 Consignee Name2:
 Address Line 1:
 Address Line 2:
 Address Line 3:
 Consignee City: MEMPHIS State: TN Zip:
 Consignee Phone: Consignee Fax:
 Cust First Name: Cust Last Name:
 Cust Email: Shop Y/N: NO Active: Yes
 Expected Hold Time: 48 SPLIC: 439900
 Delivery Road: Delivery Status: OPEN
 Comments:
 Can ER Plan /Phone: Rail Siding:
 Rail Station: Rail Sub Station:
 9 digit SPLIC: 439900 Tiered Detention: Yes

Switching Requirement
 Monday
 Tuesday
 Wednesday
 Thursday
 Friday
 Saturday
 Sunday

Tiered Detention

Add Customer
 ? Do you wish to enter a default DYZ Destination Criteria for this new Customer Number?
 Yes No

OK Cancel

Enter the required ERPC City, State, and Railroad. Click OK.

DYZ Criteria
 Please enter the ERPC Spelling of the Destination City, State and the SCAC of the Delivering Railroad:
 Consignee No.: RIVMEM
 ERPC City: MEMPHIS
 State: TN
 Railroad: BNSF
 Add J Sight Code for Non-Reporting Railroad
 OK Cancel

RAILTRAC confirms the default DYZ destination criteria were added successfully. Click OK.

DYZ Criteria
 i The default DYZ destination criteria for this customer was added successfully.
 OK

RAILTRAC prompts you to set up a Detention Profile for this new Consignee. Click Yes.

Add New Consignee

Consignee No.: RIVMEM Consignee Type: CUSTOMER

Consignee Name: RIVERPOINT DISTRIBUTION CENTER

Care Of Name: _____

Consignee Name2: _____

Address Line 1: _____

Address Line 2: _____

Address Line 3: _____

Consignee City: MEMPHIS State: TN Zip: _____

Consignee Phone: _____ Consignee Fax: _____

Cust First Name: _____ Cust Last Name: _____

Cust Email: _____ Shop Y/Nt: NO Active: Yes

Expected Hold Time: 48 SPLC: 439900

Delivery Road: _____ Delivery Status: OPEN

Comments: _____

Can ER Plan /Phone: _____ Rail Siding: _____

Rail Station: _____ Rail Sub Station: _____

9 digit SPLC: 439900 Tiered Detention: Yes

Switching Requirement

Monday

Tuesday

Wednesday

Thursday

Friday

Saturday

Sunday

Tiered Detention

Setup Detention

Do you wish to setup detention for this customer?

Yes No

OK Cancel

Tiered Detention Profile

No Tiered Detention Profile exists for
Customer Number - RIVMEM.

Would you like to create one?

Yes No

Select the Commodity Class (Comm Class) and Car Type using the Info button or dropdown for each field.

Consignee Facts Tiered Detention for RIVMEM

Sort By Column Asc Find Column Where Value And/Or

Cust No [v] [x] [v] [v] [v] [v]

Comm Class [v] [x] [v] [v] [v] [v]

Car Type [v] [x] [v] [v] [v] [v]

Add Delete Sort View GD Add Delete Apply Reset Save Select

| Cust No | Customer Name | Comm Class | Car Type |
|---------|--------------------------------|------------|----------|
| RIVMEM | RIVERPOINT DISTRIBUTION CENTER | ALL | AL |

AL NOT CAR TYPE SPECIFIC

CH COVERED HOPPER

GP GENERAL PURPOSE

HP HOPPER CAR

PR PRESSURE TANK

Tiered Detention for Customer: RIVERPOINT DISTRIBUTION CENTER, ALL, AL

| Tier | Time | UM | Rate | User Id | Update Date |
|------|-------|------------|------|---------|-------------|
| 1 | First | 99,999Days | | | 01/28/26 |

You can configure multiple tiers, each with a different time period and rate. Tiers are defined by Time, Unit of Measure (Days or Hours), and Rate. Click Save on the toolbar.

The screenshot shows the 'Tiered Detention for RIVMEM' window. At the top, there is a toolbar with a 'Save' button highlighted in red. Below the toolbar is a search and filter section with 'Sort By Column' (Cust No, Comm Class, Car Type) and 'Find Column' (Where, Value, And/Or) options. The main data area shows a table with columns: Cust No, Customer Name, Comm Class, and Car Type. A 'Changes Saved' dialog box is displayed in the center, with the message 'Your changes have been saved.' and an 'OK' button. Below the dialog, a table titled 'Tiered Detention for Customer: RIVERPOINT DISTRIBUTION CENTER, ALL, AL' is visible. The table has columns: Tier, Time, UM, Rate, User Id, and Update Date.

| Tier | Time | UM | Rate | User Id | Update Date |
|------|-------|-------------|----------|---------|-------------|
| 1 | First | 10 Days | @ 0 | | 01/28/26 |
| 2 | Next | 20 Days | @ 75.00 | | 01/28/26 |
| 3 | Next | 20 Days | @ 100.00 | | 01/28/26 |
| 4 | Next | 99,999 Days | @ 150.00 | | 01/28/26 |

When you create a Tiered Detention Profile through the new Consignee setup workflow, RAILTRAC automatically sets the Tiered Detention flag to Yes in Consignee Facts. To verify, return to Consignee Facts and confirm the flag is set.

The screenshot shows the 'Consignee Facts' window for RIVMEM. The window title is 'Consignee Facts x Tiered Detention for RIVMEM x'. The toolbar includes a 'Save' button highlighted in red. Below the toolbar is a search and filter section. The main data area shows a table with columns: Consignee No., Consignee Name, Care Of Name, Consignee City/State, Consignee Phone, Active Status, Consignee Type, and Tiered Detention. A red arrow points to the 'Tiered Detention' column, which has a dropdown menu set to 'Yes'.

| Consignee No. | Consignee Name | Care Of Name | Consignee City/State | Consignee Phone | Active Status | Consignee Type | Tiered Detention |
|---------------|--------------------------------|--------------|----------------------|-----------------|---------------|----------------|------------------|
| RIVMEM | RIVERPOINT DISTRIBUTION CENTER | | MEMPHIS TN | | Y | CUSTOMER - R | Yes |