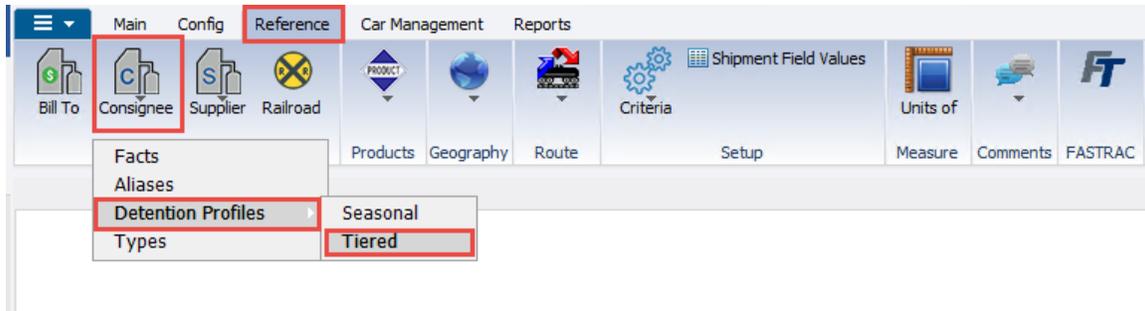




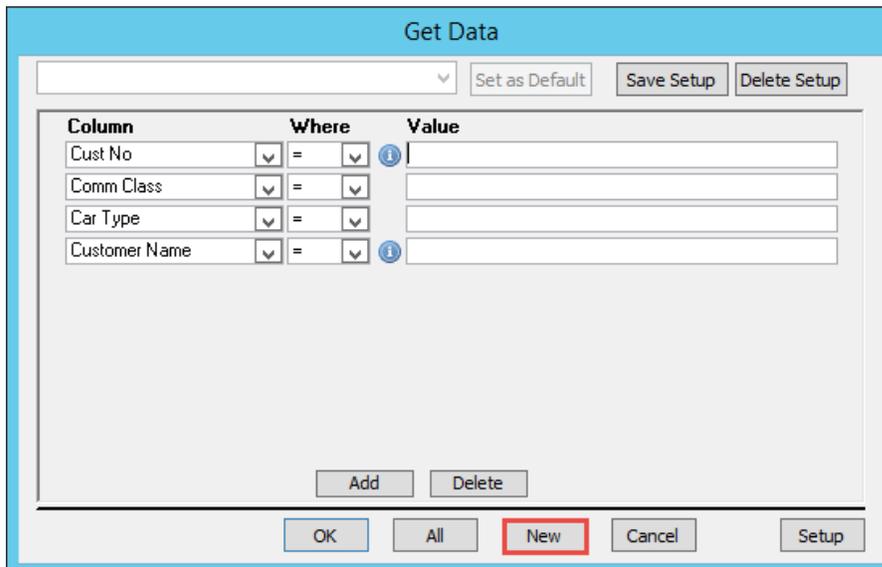
Setting Up Tiered Detention Profiles RAILTRAC®

Version 2.0 | March 2026

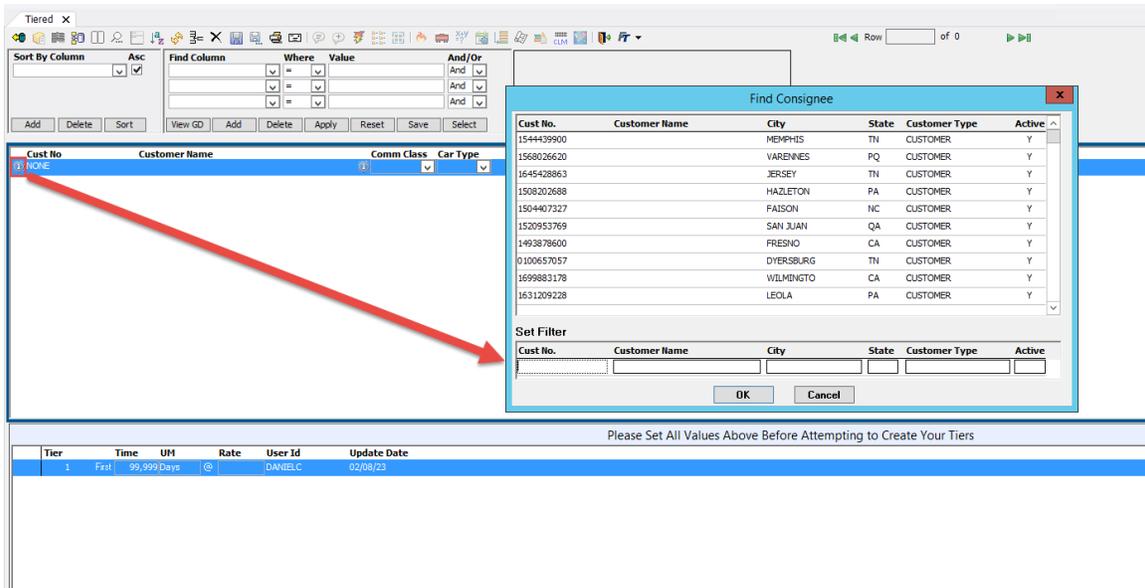
Once logged into RAILTRAC, click the Reference tab. Select Consignee, then choose Detention Profiles, then choose Tiered.



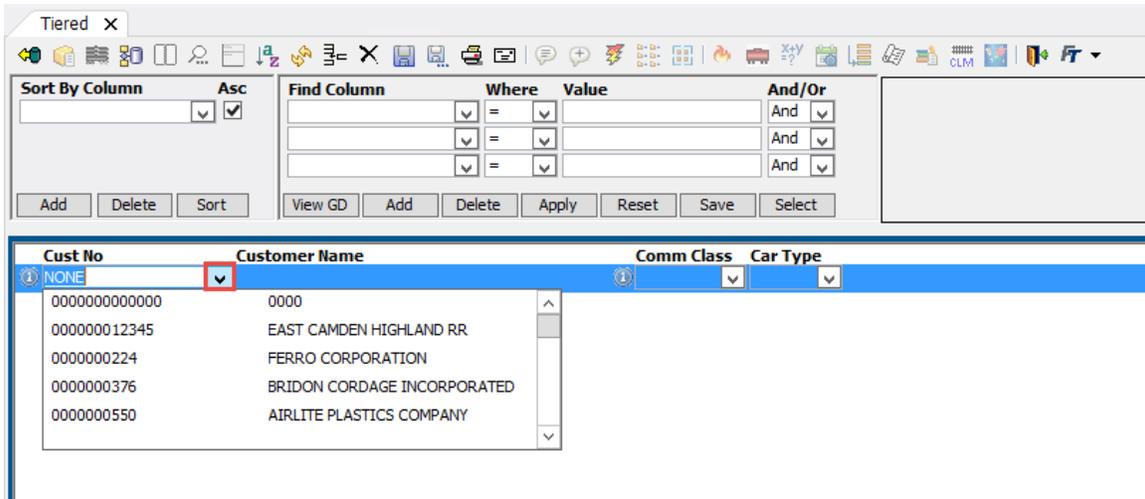
The Get Data dialog box appears. Click New.



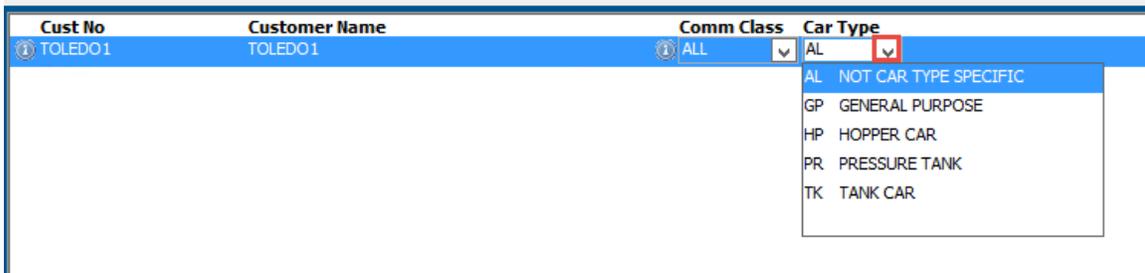
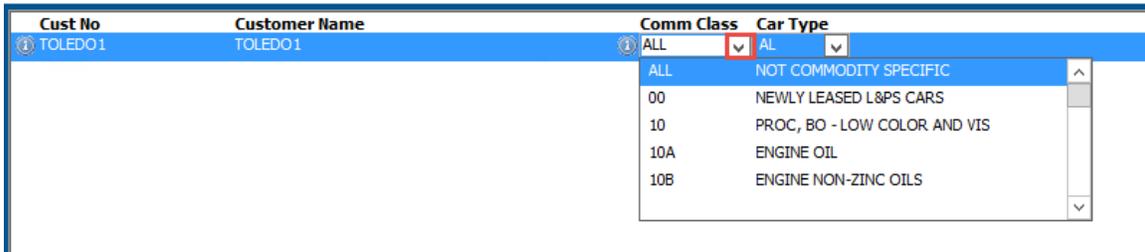
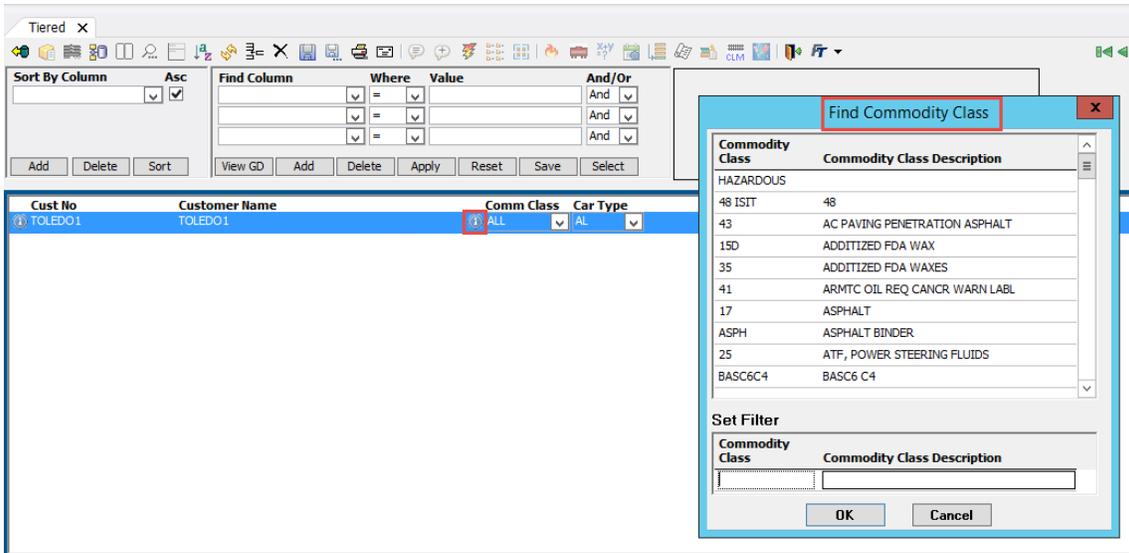
Click the Info button or use the dropdown to select the Consignee Number. If you know the Consignee Number, start typing it to narrow the choices.



Alternatively, select a Consignee directly from the list.



Once the Consignee Number is selected, press Tab to move to the next field. Select the Commodity Class and Car Type using the Info button or dropdown for each field.



You can configure multiple tiers, each with a different time and rate. Tiers are defined by Time, Unit of Measure (Days or Hours), and Rate. Click Save on the toolbar.

The screenshot shows the 'Tiered' application window. At the top, there is a search filter section with 'Sort By Column' and 'Asc' options. Below this is a 'Find Column' section with three rows for filtering. The main data area shows a table with columns: Cust No, Customer Name, Comm Class, and Car Type. The data row shows: TOLEDO1, TOLEDO1, ALL, AL.

Tier	Time	UM	Rate	User Id	Update Date
1	First	5 Days	@	0 DANIELC	02/08/23
2	Next	10 Days	@	50.00 DANIELC	02/08/23
3	Next	99,999 Days	@	100.00 DANIELC	02/08/23

After creating the Tiered Detention Profile, you must activate it in Consignee Facts. Click the Reference tab, select Consignee, then choose Facts.

The screenshot shows the application's main menu. The 'Reference' tab is selected. Under the 'Reference' tab, the 'Consignee' option is highlighted, and a sub-menu is open showing 'Facts' as the selected option. Other options in the menu include Bill To, Supplier, Railroad, Products, Geography, Route, Criteria, Shipment Field Values, Units of, Measure, Comments, and FASTRAC.

The Get Data dialog box appears. Use the Info button to look up the Consignee Number or Name. Enter the Consignee and click OK.

Get Data For

Set as Default Save Setup Delete Setup

Column	Where	Value
Consignee No.	=	TOLEDO1
Consignee Name	=	
Active Status	=	
Consignee Type	=	
Consignee City	=	
Consignee State	=	
Care of Name	=	

Add Delete

OK All New Cancel Setup

Click the Tiered Detention drop-down and select Yes, then Save.

Tiered x Consignee Facts x

Row 1 of 1

Sort By Column Asc Consignee Name

Find Column	Where	Value	And/Or
	=		And
	=		And
	=		And

Add Delete Sort View GD Add Delete Apply Reset Save Select

Consignee No.	Consignee Name	Care Of Name	Consignee City/State	Consignee Phone	Active Status	Consignee Type	Tiered Detention
TOLEDO1	TOLEDO1		TOLEDO OH		Y	CUSTOMER -R	Yes